

Notice to Residential Heating Customers

If you need help paying your winter heating bills, the State of Ohio offers programs that can assist you. Eligible customers can receive financial assistance and may be able to get energy efficiency improvements for their homes or apartments, just by filing out one application. The Ohio Energy Assistance Programs application is available now, and throughout the winter season.

Here are the available programs:

HEAP (Home Energy Assistance Program) is an assistance program that provides a one-time benefit annually to primary heating source account.

WCP (Winter Crisis Program) provides a one-time benefit annually to your primary heating source account. The benefit can be used by eligible households that are disconnected (or have a pending disconnection notice), need establish new service or pay to transfer service.

PIPP Plus (Percentage of Income Payment Plan Plus) is an extended payment arrangement that requires regulated utilities to accept payments based on a percentage of the household income.

HWAP (Home Weatherization Assistance Program) is a residential energy efficiency program that reduces the energy use of qualified households.

For household income guideline for the programs, please see the back of this insert.

For more information, contact the Ohio Development Services

Agency:

Toll-free..... 1-800-282-0880

Local..... 614-644-6600

TDD..... 1-800-686-1557



An **AEP** Company

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2022-2023 Federal Income Guidelines

	HEAP / WCP / PIPP Plus	HWAP
	Yearly	Yearly
Household Size	175%	200%
1	\$23,782.50	\$27,180.00
2	\$32,042.50	\$36,620.00
3	\$40,302.50	\$46,060.00
4	\$48,562.50	\$55,500.00
5	\$56,822.50	\$64,940.00
6	\$65,082.50	\$74,380.00
	Add \$8,260.00 for each additional household member	Add \$9,440.00 for each additional household member